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| **Job Title** | **Care Support Worker** | Integrity Social Care  |
| **Salary** | £12.40 per hour |
| **Reports to** | Registered Manager |
| **Responsible for** | None |
| **Job purpose** | Care support worker is responsible for delivering high-quality care and assistance in the client's home, including personal, social, and domestic needs, while adhering to clients individualised care plan. The position aims to assist clients maintain safety and independence in their own homes providing care and assistance in a professional, discreet, and sensitive manner while respecting the client's privacy and dignity. |
| **Main Duties and Key responsibilities**  | 1. **Specific Duties and Responsibilities**
* To assist clients with personal care needs, as detailed in their individual care plan, in an appropriate manner to help meet their desired outcomes.
* To ensure that all clients understand the care and treatment choices that are available to them.
* To assist clients with mobility problems and other physical disabilities, including incontinence, using aids and personal equipment i.e. hoists, assistive technology etc. in line with their individual care plans.
* To communicate effectively with clients, carers, and other professionals.
* To report any concerns to the Manager relating to significant changes in the client’s health and support needs.
1. **Safeguarding and Safety**
* To understand the arrangements for ensuring that clients are safeguarded against the risk of abuse.
* Have ability to, in accordance with Comprehensive Care & Support Services and the local authority policies:
* identify the signs of abuse,
* take appropriate preventive measures,
* respond to allegations of abuse.
* To report any incidents or accidents the Manager in accordance with Company policy.
* To identify risk of infection or contamination and alert concerns to Manager for further assessment.
* To assist with the general standards of hygiene and cleanliness in accordance with planned care and support.
* To ensure that as far as reasonably practicable where equipment is provided as part of the care and support plan it is safe and fit for purpose.
* To assist or administer the client’s medication in line with Comprehensive Care & Support Services medication Policy and procedures.
* To undertake appropriate level of training and regular updates to stay abreast of best practice with regard to medication.
* To adhere to actions identified in Risk Assessments, in accordance with both relevant Comprehensive Care & Support Service policies and standard legislative Health and Safety requirements.
1. **Suitability of Staffing**
* To inform the Manager if you experience difficulty getting to your scheduled visit at the agreed time.
* To attend supervision, training, appraisals, and staff meetings with the Manager and use this to inform your Personal Development Plan.
* To maintain awareness of best practice
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| **Person specification** | **Essential Criteria** * Passionate about making a difference and the work of Comprehensive Care & Support Services.
* Good written and verbal communication skills.
* Basic IT skills and numerical ability.
* To be willing to undertake required training.
* To be willing and able to travel between locations as required.
* To be available for flexible working patterns.
* To maintain Continuous Personal Development (CPD) in line with the Scottish Social Services Council (SSSC) registration requirements and internal CPD.
* To achieve SSSC registration and undertake the required qualification within the given timescales.
* This post is subject to a PVG Disclosure check.

**Desirable criteria** * Experience of supporting people or of working in a social care setting.
* Social care qualification or equivalent.
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